

Building a Safe Sport Culture from Within

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What is a Safe Sport Mindset?

Customer Service

Environmental Safety

Stakeholder Awareness

Professionalism

Professional Development

Communication

Liability

Common Safe Sport Trends

- Communication problems between the parent, coach, or club management
- Incomplete or missing documentation
- Parents waiting until “the right time” to make a report
- Fear
- Medical misunderstandings
- Environmental issues
- Punishment dominates over reward

Risk Management

The forecasting and evaluation of risks, together with the identification of procedures to avoid or minimize their impact.

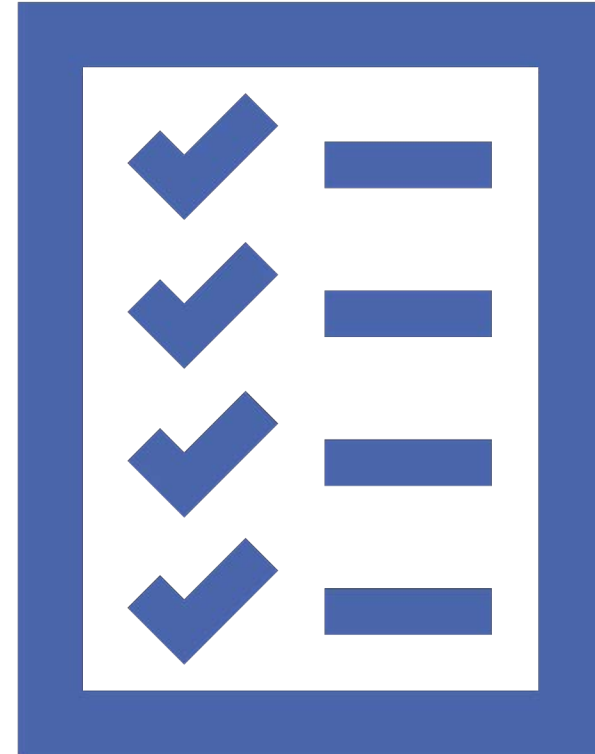


Risk Management is
Everywhere in Your Life!



So, what is a risk management plan?

- Assessment
- Policy
- Training
- Communication
- Documentation
- Analyzation
- Survey
- Evaluation



Assessing your risk level

What is meant by 'Risk Level'?

'Risk Level' is the chance — Low, Medium or High — that somebody could be harmed by hazards within your club, with an indication of how serious the harm might be.

- **Low:** Unlikely, although conceivable
- **Medium:** Could occur sometimes
- **High:** Could occur quite easily.

Risk Assessment Steps

What is the hazard

- Potential for coaching misconduct

Who is at risk?

- Athletes
- Club reputation

What is the risk level?

- Medium

What is already being done?

- All staff took Safe Sport Course

What needs to be done?

- More staff meetings

Who is responsible?

- Club owner
- Head Coach

Accountability





Evaluating necessary professional development

SKILL
DEVELOPMENT

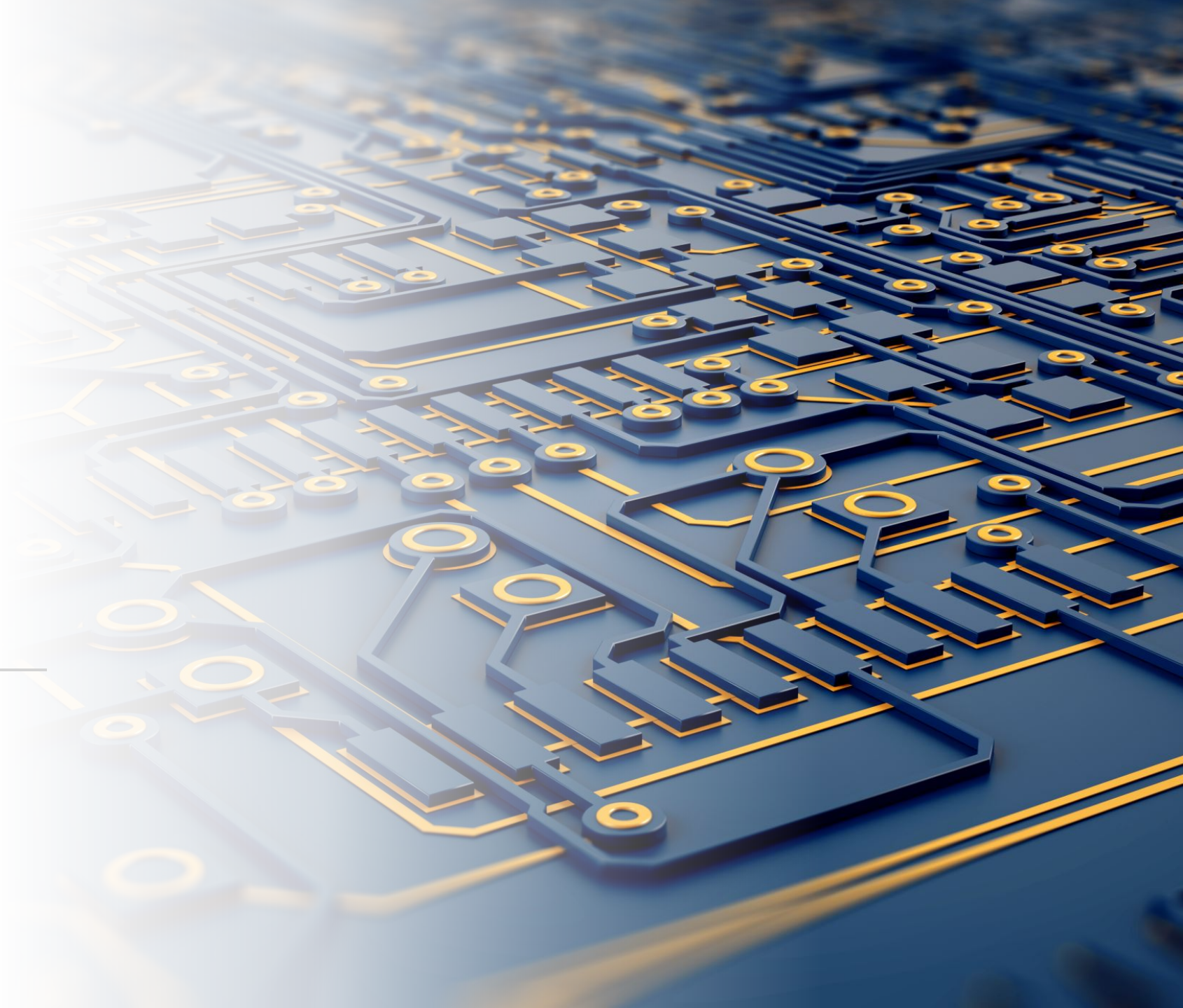
EXPERIENCE

NEEDS OF
BUSINESS

CURRENT/BEST
PRACTICES

TRAINING
SCHEDULE



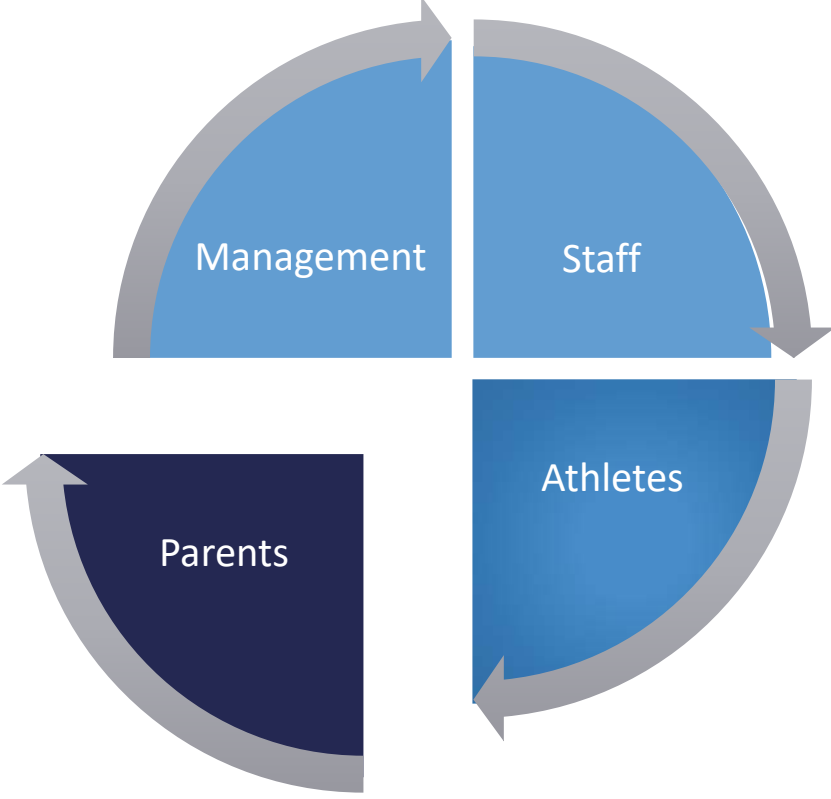
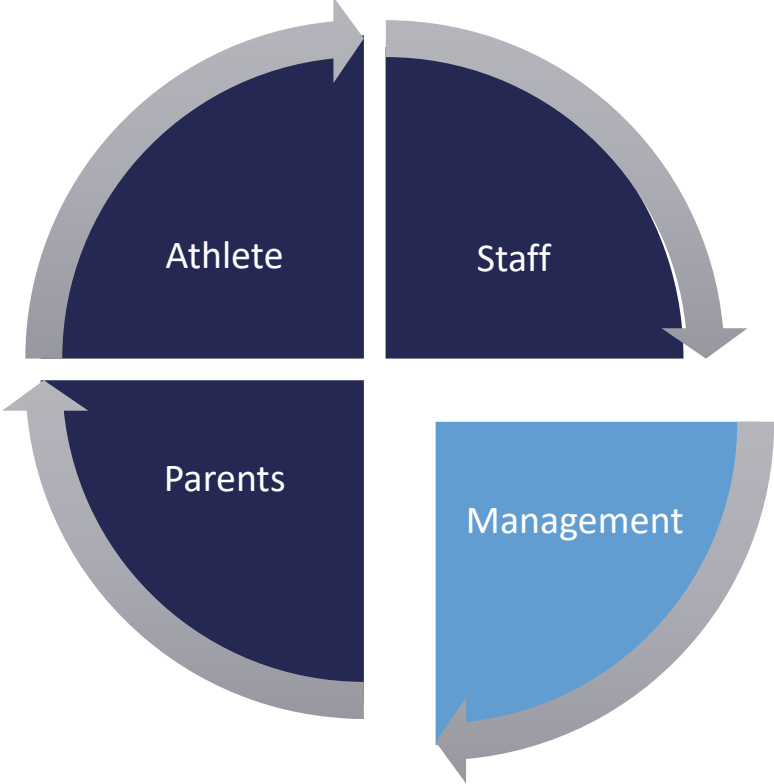


Communication

How is your message communicated?



When the communication circle breaks



Managing the Broken Circle

Remain	Remain Calm
Avoid	Avoid a defensive posture
Guarantee	Guarantee confidentiality and freedom from retaliation
Have	Have meetings right away to clear the air
Try	Try to put yourself in their shoes
Avoid	Avoid Assumptions
Ask	Ask the parent or athlete what they think would be a reasonable solution to their concerns
Address	Address all parties
Use	Use the policy language whenever your can
Document	Document everything

Mitigate Fear

01

Create a confidential reporting portal directly on the website

02

Make clear the times when the person managing reports will be available

03

Create a section in the handbook that speaks to the rights of the athlete and parent to make a report of misconduct

04

Guarantee confidentiality

05

Don't retaliate by telling other clubs, parents, or coaches.

06

When a family leaves, let them leave.

Parent meetings



Finally...

A Safe Sport mindset is more than reporting. It is an approach to managing that takes into, accounts for, and mitigates risk. Risk to the athlete. Risk to the club. Risk to the family. Risk to the staff. Personal risk.

Thank you!

For more information or to schedule a Customized Training:

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